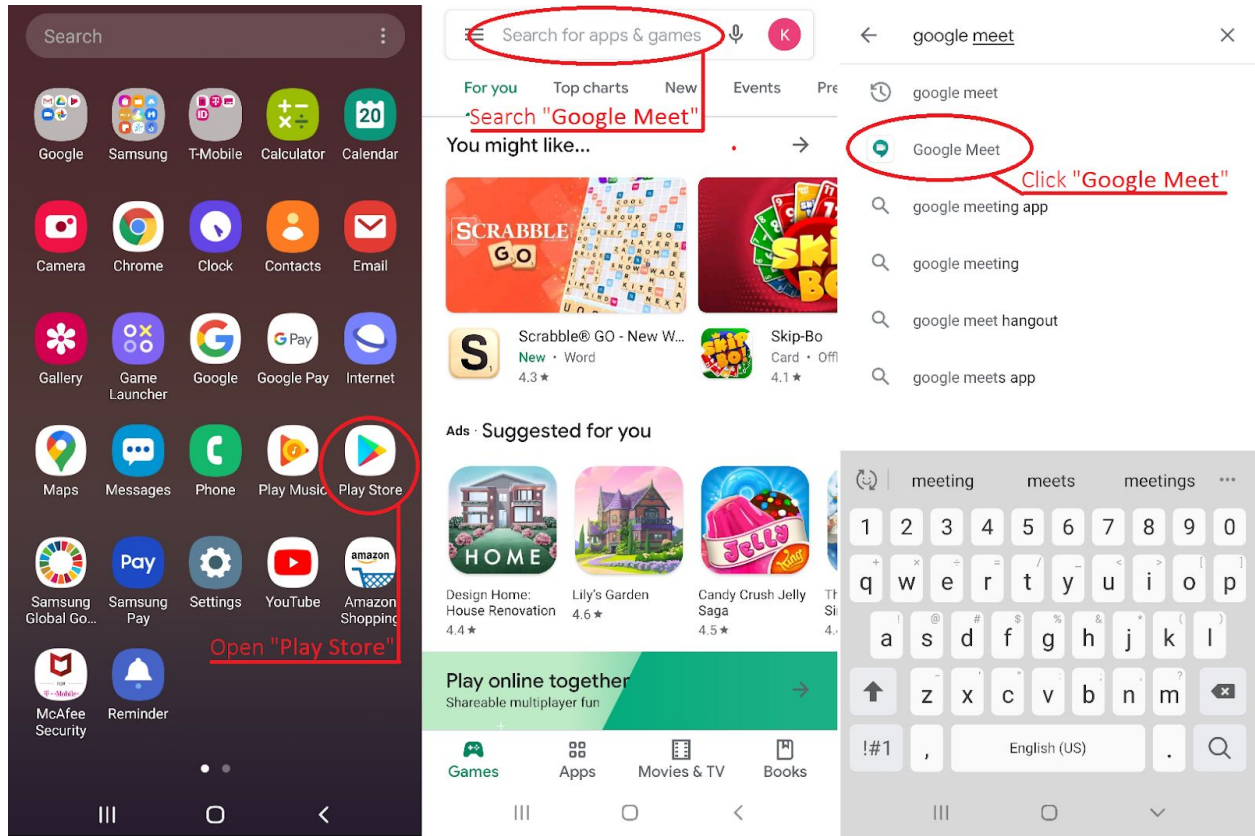
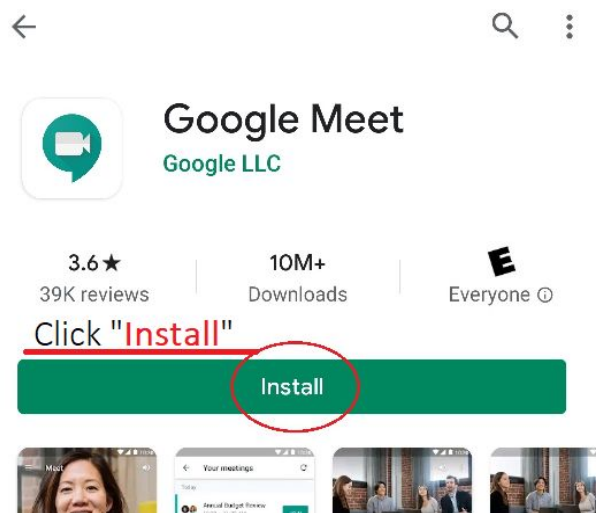


# Install Google Meet on an Android Device

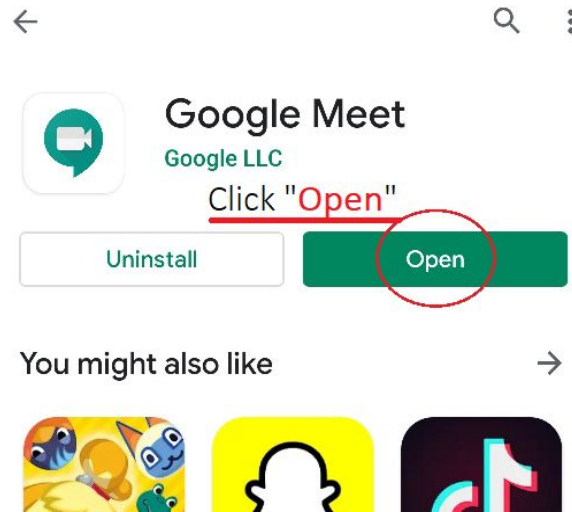
1. Open Play Store
2. Search for "Google Meet"



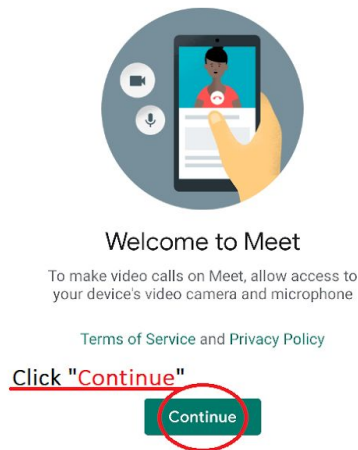
3. Click "Install"



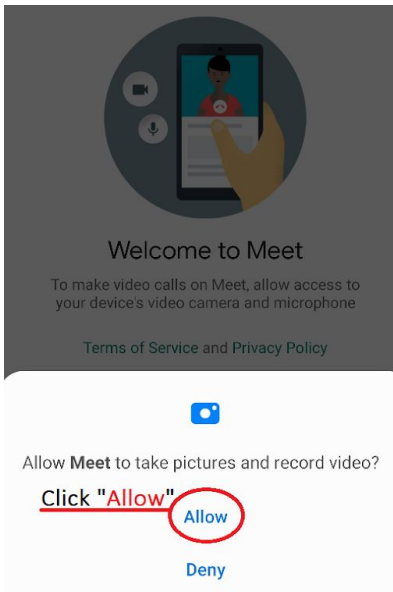
5. Once application is installed, Click "Open"



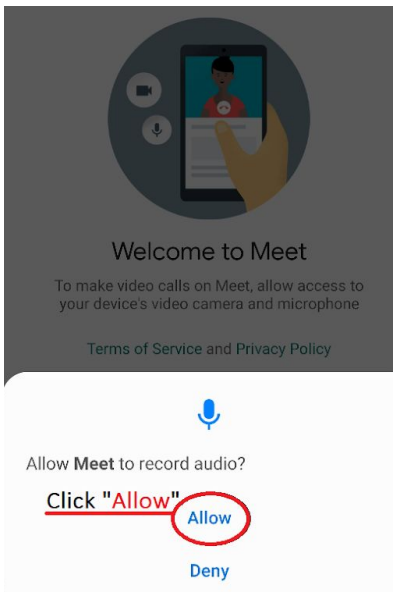
6. Once the application is downloaded, Google Meet Welcome screen will appear  
a. Click "Continue"



8. You'll be asked "Allow Meet to take pictures and record video?"
  - a. Click "Allow"



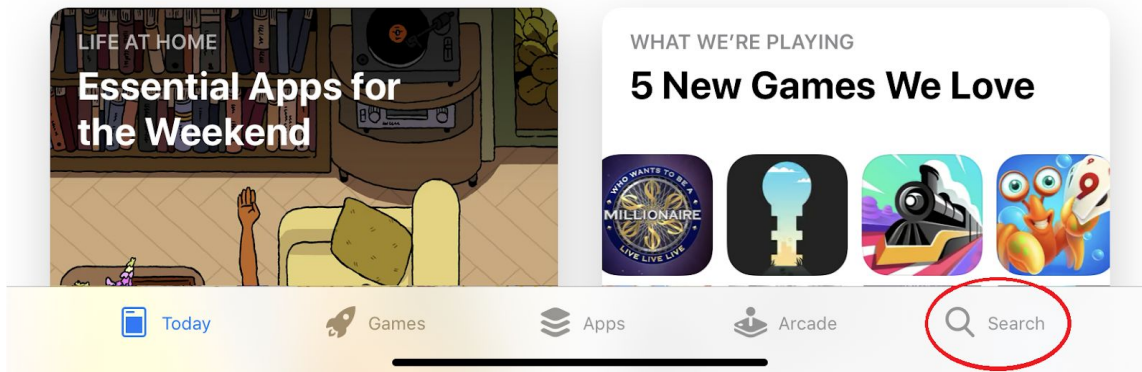
9. You'll be asked "Allow Meet to record audio?"
  - a. Patient will have to click "Allow"



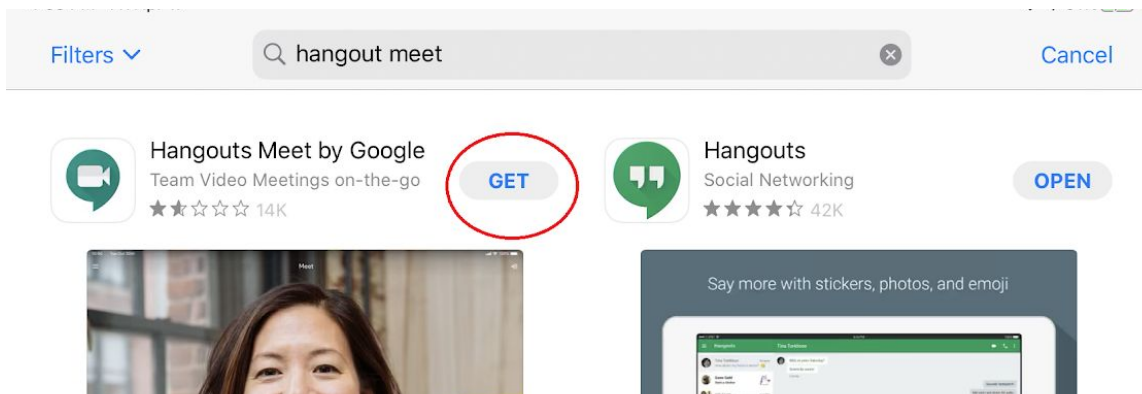
# Downloading Google Meet on Iphone

1. Open App Store
2. Click Search and search for "Google Meet"

Today



3. Click "Get"



4. Once the application is downloaded, Google Meet Welcome screen will appear
  - a. Click 'Continue'



Welcome to Meet

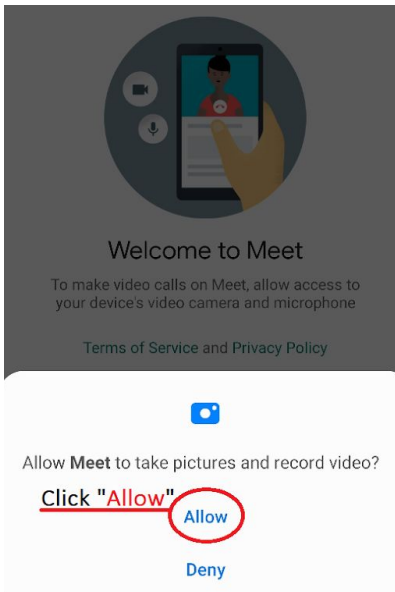
To make video calls on Meet, allow access to your device's video camera and microphone

[Terms of Service and Privacy Policy](#)

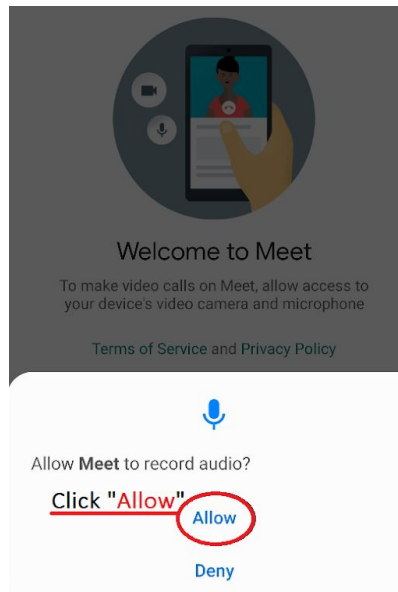
Click "**Continue**"



5. You'll be asked "Allow Meet to take pictures and record video?"
  - a. Click "Allow"



6. You'll be asked "Allow Meet to record audio?"
  - a. Patient will have to click "Allow"



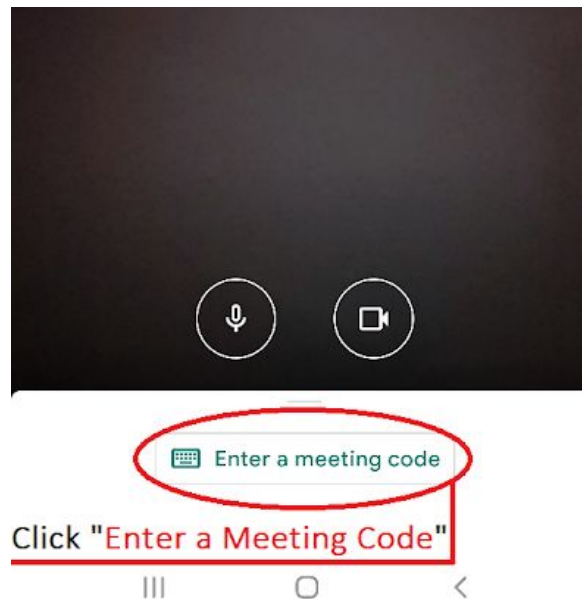
# Troubleshooting

## Google Meet is asking for a Code

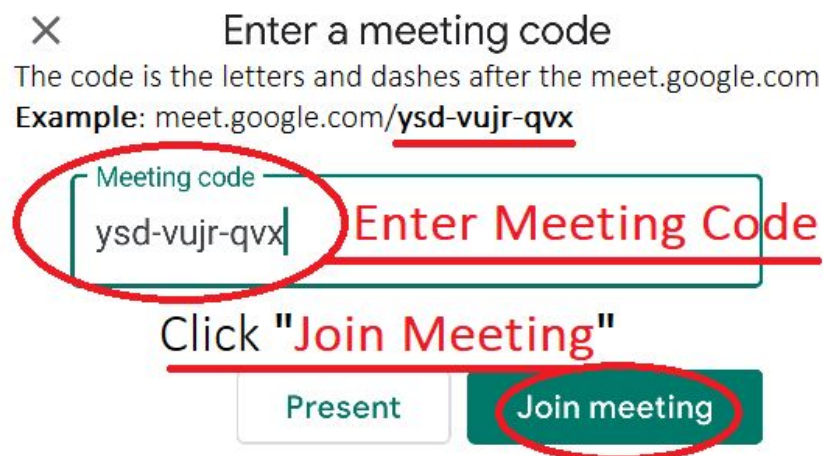
If patient is unable to join and is asked to enter a meeting code. The code is letters and dashes after the meet.google.com

i. Example: meet.google.com/ysd-vujr-qvx

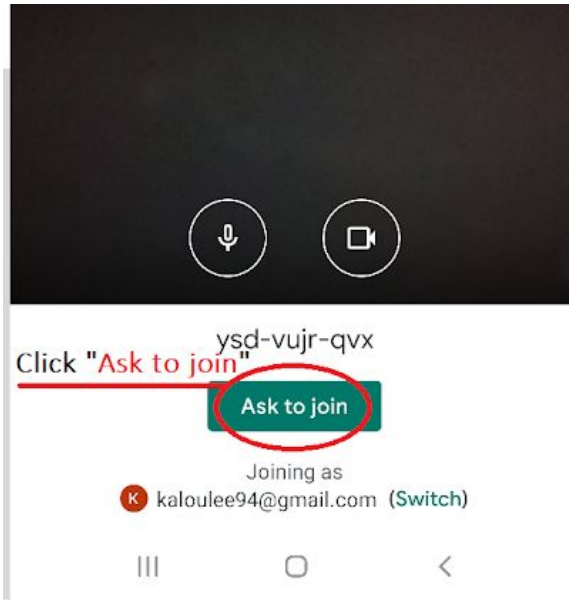
1. Click "Enter a meeting code"



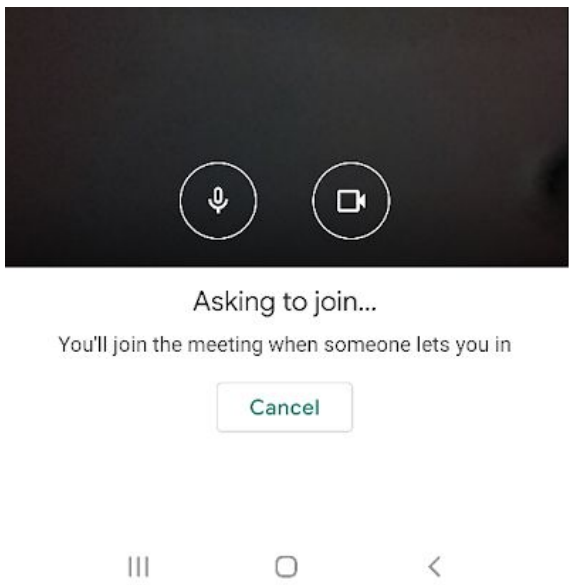
2. Enter a meeting code
  - a. The code is letters and dashes after the meet.google.com  
Example: meet.google.com/ysd-vujr-qvx
3. Click "Join Meeting"



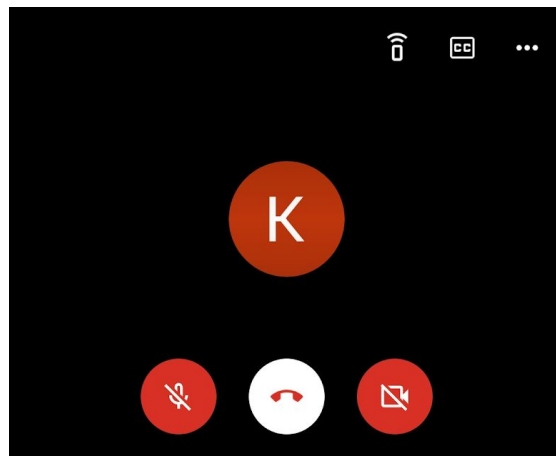
4. Click "Ask to join"



5. You'll join the meeting when one of our staff member lets you in



## Video and Audio not working: Cell Phone or Tablet



If your Video looks like the photo above, the microphone and video is blocked.

1. To unblock, Click on the Microphone button and Video button

